

JUGENDPENSION AUENSCHMIED

The House and Facilities

Please inspect the house upon your arrival and notify the owner of any damage you might recognize.

The guest area comprises three floors: on the ground floor you find the kitchen, the storage and the common room with tables, chairs, a small bar area, TV screen, table soccer and table tennis.

On the first floor and top floor the bed rooms, toilets and showers are located.

Opposite the street you have a fenced playground with a swimming pool at your disposal. We'd like to explicitly point out that the use of the pool and playground is at your own risk. Of course we monitor the water quality on a daily basis.

Please only play inside the property and don't walk or play on the surrounding grasslands as they are farmed and the cattle needs the hay as food over the winter months.

Kitchen and Storage Room

The kitchen is equipped with a big stove, oven, fryer, dish washer (please bring dishwasher tablets), coffee/tea maker and sufficient amount of cookware, dishes, drinking glasses and cutlery. In the storage room you will find a fridge and a freezer.

Linen & Hygiene Items

We offer bed linen upon request (for EUR 8,- per set). Otherwise, please bring your own linen, towels, dish towels, toilet paper, etc.

Shopping

Our house is a self-catering accommodation.

You can order bread and rolls at a nearby bakery by phone (Tel. +43 4872 5635) who will then deliver the ordered items the next day around 7 a.m. (not on Sundays!)

All shops are closed on Sundays.

In Hopfgarten (2 km away from the house) there is a small shop for groceries and items of daily use.

In Matrei (14 km) or Lienz (25 km) you will find a variety of supermarkets with bigger range of items.

Here is a link I found very useful to read when you have never before been to Austria/Europe doing your shopping <https://www.traveltyrol.com/austrian-supermarkets/>

Cash Withdrawal & Payment

There is a cash machine in Hopfgarten (2 km) to withdraw Euro banknotes. In bigger supermarkets (e.g. M-Preis or Spar) also credit cards (Diners Club-, Visa-, Master- or American Express-Card) will be accepted.

Public Transportation

The bus stop is right in front of our house and with the "guest card" you can use the bus for free.

If you need help to "encrypt" the time table, just ask us and we'll assist you.

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Medical Care

The closest pharmacy is located in Matri (14 km) www.tauernapotheke.at

Dr. Oblasser (general practitioner) is located in the neighbouring village Huben (8 km away from our house)

His opening hours are as follows:

Mon	08:00 - 11:00	16:30 - 18:30
Tue	11:00 - 12:30	16:30 - 18:30
Wed		16:30 - 18:30
Thu	10:30 - 12:00	
Fri	08:00 - 11:00	16:30 - 18:30

For emergencies there is a hospital in Lienz. **In case of emergency, please dial 112** in all countries of Europe

Waste Management

We have strict rules regarding waste separation and recycling in Austria.

Please note that you are requested to separate

- plastic/packing material – yellow container
- paper – green container
- metal/cans – orange container
- glass – please collect separately
- leftovers from food/organic waste – red container outside the house

Other House Rules

- If you either discover or accidentally cause a damage to the house, facilities or furniture, please contact the owner to get it repaired as soon as possible.
- It's not allowed to move and re-arrange the furniture in the bed rooms.
- For security reasons the windows cannot be turned but only tilt open.
- Smoking is prohibited in all parts of the building. You may smoke outside and will find an ash try in front of the common room.
- Night silence from 10.00 p.m. to 07.00 a.m.
- Please use water and electricity in a responsible way
- Consuming alcohol in unreasonable amounts is not allowed. Drunken people who do not behave well may be expelled from the property,
- Children should always be accompanied by an adult when using the pool and playground. Please always put on a swimsuit (no normal clothes) and use the shower before swimming in the pool. Never swim in the pool after consumption of alcohol.
- Guests are responsible for using the kitchen and cooking facilities respecting the usual hygiene guidelines.